

Tru-Defense®

TRU-DEFENSE® DOOR SYSTEM RIDER To FIBERGLASS DOOR SYSTEMS LIMITED WARRANTY
Classic-Craft®, Fiber-Classic®, Smooth-Star® Entryways

Up To \$2000 REIMBURSEMENT IF WATER INFILTRATES

This TRU-DEFENSE® DOOR SYSTEM RIDER ("Rider") supplements the Classic-Craft®, Fiber-Classic®, Smooth-Star® Fiberglass Door Systems Limited Warranty of Therma-Tru in effect on the purchase date ("Limited Warranty") and provides for additional payment to the Warranty Holder of up to a maximum of \$2000 reimbursement if water infiltrates solely as a result of non-conformities in the Tru-Defense Door System. This TRU-DEFENSE® DOOR SYSTEM RIDER ("Rider") applies to fiberglass doors purchased and installed on or after January 1, 2012.

Except as modified by this Rider, all terms of the Limited Warranty remain in full force and effect. Capitalized terms in this Rider have the same meaning as set forth in the Limited Warranty. FOR A COPY OF THE LIMITED WARRANTIES, OR TO VIEW A PICTURE OF ANY OF THE PRODUCTS OR COMPONENTS REFERRED TO IN THIS RIDER, contact an authorized Therma-Tru dealer, or contact Therma-Tru Corp., 1750 Indian Wood Circle, Maumee, Ohio 43537 at 1-800-537-5322, or visit Therma-Tru's worldwide website at www.thermatru.com

1. WHAT PRODUCTS THIS RIDER COVERS

Therma-Tru's Classic-Craft®, Fiber-Classic®, Smooth-Star® entryways that include ALL OF THE FOLLOWING Therma-Tru approved components ("Tru-Defense® Door System" or "System" or "Product"):

- A Therma-Tru Classic-Craft®, Fiber-Classic®, or Smooth-Star® fiberglass door slab (and any applied or inserted panels)
- Therma-Tru 7-shape corner sealing pads (in-swing Systems only)
- Therma-Tru composite adjustable profiled in-swing sill (excludes composite adjustable sills with visible screw cap plugs, that is, **excludes** Therma-Tru's "Basic Composite Adjustable" sill)
- Therma-Tru composite profiled out-swing sill
- Therma-Tru dual bulb door bottom sweep (in-swing Systems only; **NO APPLIED DOOR BOTTOM on out-swing Systems**)
- Frame that meets the dimensional machining requirements of the Tru-Defense frame specifications
- Therma-Tru hinges, weatherstripping, glass lites, wood grilles, and jamb plugs
- Therma-Tru multi-point lock system or approved Therma-Tru double-bored lock and dead bolt system
- Therma-Tru 5/8 inch or 7/8 inch Aluminum or Stainable Astragal on double-door Systems (note: 5/8 inch Astragal is the only one qualified for use on a NAMI Certified Assembly)
- Therma-Tru rain guard (required for out-swing Systems)
- Therma-Tru rain deflector required for in-swing patio Systems (e.g. full view, non-decorative glass lites)

If the Tru-Defense Door System includes all of the applicable components referenced above, and **ALSO** includes a Therma-Tru sill pan installed in accordance with Therma-Tru's published instructions, then the Supplemental Reimbursement amount to which the Warranty Holder is otherwise entitled to receive under this Rider will **DOUBLE** as indicated in the Table in Section 3.

Except for Therma-Tru wood grilles, other all-wood parts, including but not limited to, door jambs, mull posts, brickmould, and mull casing, are not covered by the Limited Warranty nor by this Rider.

2. THIS RIDER'S COVERAGE AND HOW LONG

Therma-Tru provides to the Warranty Holder of a Tru-Defense Door System the SAME limited warranty for the applicable Warranty Period as stated in the Limited Warranty, **PLUS** the supplemental reimbursement stated in this Rider. This Limited Warranty applies only to Tru-Defense door systems purchased and installed in the USA or Canada.

3. THIS RIDER'S SUPPLEMENTAL REIMBURSEMENT AND EXCLUSIVE REMEDY

If the Tru-Defense Door System ("Product") has been properly assembled and installed by third parties, and properly maintained by the Warranty Holder, and the Product (or components) fail to perform during the Warranty Period solely due to non-conformities in the Product as warranted under the Limited Warranty and this Rider, then Therma-Tru will:

- Provide a factory-authorized repair or replacement Product (component), at no cost to the Warranty Holder OR at Therma-Tru's option, provide replacement Product (component) to the Warranty Holder or the Therma-Tru's designated dealer (assembly and installation labor is not included), and in either case color matching not guaranteed, OR at Therma-Tru's option, refund the Warranty Holder's purchase price (the lesser of the original Product or component purchase price or the original catalog list price), in lieu of repairing or replacing the Product or components as provided above, AND
- Pay to Warranty Holder either, selected at Therma-Tru's option, (a) the fair market value of any other property damaged due to water infiltration caused solely as a result of such nonconforming Product (component), or (b) Warranty Holder's actual reasonable costs to repair or replace such damaged property or install replacement Product (component) supplied by Therma-Tru as provided in above 3(i), in either case, up to the maximum amount listed below for the specified Product ("Water Infiltration Reimbursement Warranty Limit"). Warranty Holder must have taken reasonable steps in a timely manner to mitigate any resulting property damage, provide evidence of costs or damages incurred as requested by Therma-Tru, and timely submit a claim as provided below. If the fair market value of any damaged property is unclear, Therma-Tru may engage a third party inspector or appraiser for assistance.

| | Water Infiltration Reimbursement Warranty Limit | | |
|------------------------------------|---|-------------------|-------------------|
| Tru-Defense® Door System (Product) | Multi-Point Lock | Multi-Point Lock | Latch & Deadbolt |
| Therma-Tru Door | NAMI Certified Assembly* | Standard Assembly | Standard Assembly |
| With Therma-Tru Sill Pan | \$2000 | \$1500 | \$500 |
| Without Therma-Tru Sill Pan | \$1000 | \$750 | \$250 |

*If the Tru-Defense Door System is assembled by a third party NAMI certified Therma-Tru distributor/dealer and bears the original NAMI certified assembly label (check door-hinge edge), the Product is a "NAMI Certified Assembly"; any other Tru-Defense Door System is a "Standard Assembly." **THIS RIDER DOES NOT WARRANT THE WORKMANSHIP OF ANY BUILDER, REMODELER, OR OTHER PERSON OR ENTITY THAT ASSEMBLES AND/OR INSTALLS THE TRU-DEFENSE DOOR SYSTEM, NOR ANY DAMAGES CAUSED BY SUCH PARTIES' IMPROPER HANDLING, ASSEMBLY, OR INSTALLATION.**

Except as modified by this Rider, repaired or replaced Product (component) is warranted on the same terms as in the Classic-Craft®, Fiber-Classic®, Smooth-Star® Fiberglass Door Systems Limited Warranty and only for the remainder of the Warranty Holder's Warranty Period. Therma-Tru reserves the right to discontinue or change the Product (component). If the Product (component) is not available, Therma-Tru may select and provide a replacement Product (component) of comparable quality. Except as provided in this Rider, the Limited Warranty does not cover the following: (i) labor for removing, installing, refinishing the Product (component) or other materials that are removed, reinstalled or refinished to repair or replace the Product (component); (ii) shipping/freight expenses to return the Product (component) to Therma-Tru; (iii) normal maintenance; or (iv) consequential, special, or indirect losses or damages of any kind. **THIS IS THE WARRANTY HOLDER'S SOLE AND EXCLUSIVE REMEDY FOR THE PRODUCT UNDER THE LIMITED WARRANTY AS MODIFIED BY THIS RIDER.**

4. WHAT THIS RIDER DOES NOT COVER AND WHEN THIS RIDER MAY BE VOID

In addition to the same exclusions and limitations as stated under the Limited Warranty, this Rider will NOT apply to Product nonconformities or damages attributable to or arising from:

- **FAILURE OF THE TRU-DEFENSE DOOR SYSTEM DUE TO IMPROPER ASSEMBLY AND/OR INSTALLATION BY A BUILDER, REMODELER, OR OTHER PERSON OR ENTITY THAT ASSEMBLES AND/OR INSTALLS, OR HANDLES THE PRODUCT (COMPONENTS) OTHER THAN THERMA-TRU CORP.,** inconsistent with recommendations and written instructions provided by Therma-Tru or generally available in Therma-Tru's Product Manual as amended from time to time by bulletins or other written communications or on Therma-Tru's Worldwide website www.thermatru.com;
- Rotting, splitting, warping, or swelling of a frame system, unless the frame system is a genuine Therma-Tru rot-resistant component part. Use of a non-Therma-Tru frame system by the Warranty Holder (or its builder, installer, contractor, or other agent) will not automatically void this Rider. However, while Therma-Tru recommends the use of a rot-resistant or rot-free frame in the Tru-Defense Door System, Therma-Tru does NOT warrant the performance or integrity of any third party frame product (even if the manufacturer claims that its frame product is rot-resistant or rot-free), and herefore, this Rider will not apply to Tru-Defense® Door System non-conformities or damages attributable to or arising from the rotting, splitting, warping, swelling, or any other condition of a third party frame product.
- Use of an applied door bottom of any type on an out-swing Tru-Defense Door System;
- Removal or reinstallation of a Tru-Defense Door System or any of its components following original installation except in connection with proper and timely maintenance of components which incur normal wear and tear, such as the weatherstripping, door bottom (sweep weatherstripping), and corner seal;
- Failure of the Warranty Holder to provide timely normal maintenance to the Tru-Defense Door System;
- Failure to operate the Tru-Defense Door System in accordance with its instructions, including without limitation, fully engaging the entire Therma-Tru-approved locking system when ever the Tru-Defense Door System is closed;
- Failure of the Warranty Holder to timely take reasonable actions to mitigate any property damage;
- Labor, services and materials to paint, stain, or refinish applied to or adjacent to the Tru-Defense Door System, or other carpentry or other work that may be undertaken that is not part of the Tru-Defense Door System, and which itself or in addition to any other property damage, exceeds the maximum Water Infiltration Coverage Warranty Limit;
- Failure to file a claim for alleged damages promptly and during the Warranty Period;
- Non-application of the Limited Warranty or Rider due to any of their stated terms and provisions;
- Products not installed in the USA or Canada.

5. LIMITATION OF LIABILITY, AND DISCLAIMER OF WARRANTIES

This Rider, read in conjunction with the Therma-Tru's Classic-Craft®, Fiber-Classic®, Smooth-Star® Fiberglass Door Systems Limited Warranties, sets forth the Warranty Holder's sole and exclusive remedy for any Tru-Defense Door System and components non-conformity. Except as modified expressly above in Section 3 ("This Rider's Supplemental Reimbursement and Exclusive Remedy"), in no case will Therma-Tru be liable to the Warranty Holder or any other person for any consequential, special, or indirect losses or damages of any kind. Without limiting the scope of the foregoing: **THE LIMITED WARRANTY AND THIS RIDER ARE IN LIEU OF AND EXCLUDE ALL OTHER WARRANTIES NOT EXPRESSLY SET FORTH THEREIN, EXPRESSED OR IMPLIED BY OPERATION OF LAW OR OTHERWISE, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT THAT ANY IMPLIED WARRANTIES MAY NONETHELESS EXIST BY OPERATION OF LAW, SUCH WARRANTIES ARE LIMITED TO THE DURATION PROVIDED BY LAW. SOME STATES/PROVINCES/TERRITORIES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY. THERMA-TRU DOES NOT AUTHORIZE ANYONE TO CREATE FOR IT ANY OBLIGATION OR LIABILITY IN CONNECTION WITH PRODUCTS. SOME STATES/PROVINCES/TERRITORIES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY. THIS LIMITED WARRANTY PROVIDES SPECIFIC LEGAL RIGHTS BUT WARRANTY HOLDER MAY HAVE OTHER RIGHTS WHICH VARY BY LOCATION. IF THIS LIMITED WARRANTY IS DEEMED TO HAVE FAILED OF ITS ESSENTIAL PURPOSE, IN NO EVENT WILL THERMA-TRU'S ENTIRE LIABILITY EXCEED THE LESSER OF THE PRODUCT'S OR THE NON-CONFORMING COMPONENT'S PURCHASE PRICE.**

6. CLAIMS

Claims under this Rider must be initiated promptly following Warranty Holder's earliest awareness of a potential issue for which recovery arises under this Rider, and in all cases initiated during the Rider Warranty Period indicated above. **To obtain help under this Rider, Warranty Holder should contact Therma-Tru Corp., 1750 Indian Wood Circle, Maumee, Ohio 43537 at 800-537-5322 or at www.thermatru.com.**

Note: This Warranty Rider applies only to Products purchased and installed in the USA or Canada. For Products purchased or installed outside the USA or Canada, Therma-Tru disclaims any and all warranties of any kind, express or implied, by operation of law or otherwise, and any and all liability for damages of any kind.

Effective January 1, 2012
MAWTDWR09 MTZT Rev. Nov/2011

THERMA-TRU
DOORS